43 AMOG - PHASE 2A SERVICES Beginning 18 May 2020 - UFN

		inning 18 May 2020 - UFN	
Function	Status	Phone Numbers	Remarks
ADMANUE ADEREUM COURCE (ALC)	Service Available	EDUCATION	Class resumed 27 May - in residence
AIRMAN LEADERSHIP SCHOOL (ALS)	w/Physical Distancing Practices Service Available	910-394-2589 910-394-4692	with masks for group work. Class size is 8 to ensure physical distancing Education Staff will alternate days in office to conduct Initial/Follow-Up Briefings, Tuitic
EDUCATION CENTER	w/Physical Distancing Practices	910-394-1139/1140	Assistance, CCAF and GI Bill questions by phone Physical Function; Computer and testing updates will be in place by 11 May 2020.
ENLISTED PROFESSIONAL MILITARY EDUCATION (EMPE) TESTING	Service Available w/Physical Distancing Practices	910-394-1129/1130	Testing will be accomplished Monday, Tuesday, and Wednesday with start time at 090
FIRST TERM AIRMEN COURSE (FTAC)	Service Available	910-394-1210	Three testers per day. Planning to start 8 June - intent is in residence
WEIGHTED AIRMAN PROMOTION SYSTEM (WAPS) TESTING	w/Physical Distancing Practices Service Available	910-394-1129/1130	Physical Function; Wednesday 20 May 2020, start date for testing
WEIGHTED AIRWAN PROMOTION 3131EW (WAFS) TESTING	w/Physical Distancing Practices	COMM / FINANCE / MPF	(E6/E5 TSgt and SSgt Test cycle extended).
CAREER ASSISTANCE ADVISOR	Service Available	910-263-4537	Open for telework and physically distanced counseling beginning 19 May.
COMM FOCAL POINT (CFP)	w/Physical Distancing Practices Fully Open	910-394-1210 910-394-3400	No change in service
FINANCE INPROCESSING	Service Available w/Physical Distancing Practices	910-394-1412	Virtual: Members can file their travel vouchers via E-Finance. E-Finance can be accessed the the AF Portal. Members may call for assistance.
FINANCE OUTPROCESSING / PCS	Service Available	910-394-1412	Virtual: Virtually outprocess with CPTS by emailing orders 30 days prior to PDD. Any advan
FINANCE SEPARATIONS / RETIREMENTS	w/Physical Distancing Practices Service Available	910-394-1412	pay can also be accomplished virtually Virtual: Members will be able to access the Separations Packet off the FSO SharePoint and s
·	w/Physical Distancing Practices Service Available		required paperwork electronically. Counter will remain closed. Virtual appointments can be made by contacting the custor
FINANCE GENERAL CUSTOMER SERVICE	w/Physical Distancing Practices	910-394-1423	service phone or org email. Special circumstances may dictate in-person appointments or proper physical distancing measures in place.
MPS ID CARD (CUSTOMER SERVICE)	Service Available w/Physical Distancing Practices	910-394-1934	Physical Function; The ID card area is presently open on M/W/F from 0730-1130
MPS INPROCESSING (CUSTOMER SERVICE)	Service Available w/Physical Distancing Practices	910-394-1934	Virtual Function; All inbound members are to report to their respective squadron's CSS t process
MPS PASSPORTS & VISAs	Service Available w/Physical Distancing Practices	910-394-0224	Physical Function; The passport agent has to verify physical identity of members, and the families receiving passports
MADE DES QUITADOCESSERVE (CARSES DE VELODAMENT)	Service Available	040 304 4050/0055	Physical Function; Final-out processing will consist of the member coming in to the MF
MPS PCS OUTPROCESSING (CAREER DEVELOPMENT)	w/Physical Distancing Practices	910-394-4968/0956	endorsing their PCS orders and AF Form 330 and obtaining their mandatory documents i envelope
MPS REENLISTMENT (CAREER DEVELOPMENT)	Service Available w/Physical Distancing Practices	910-394-8013/7924	Virtual Function - This has been coordinated via email.
S RETIREMETNS/SEPARATIONS OUTPROCESSING (CAREER DEVELOPMENT)	Service Available w/Physical Distancing Practices	910-394-1934	Virtual Function; Every Monday the Career Development section will review all out-proce actions for members leaving that week
		LEGAL	
ADC	Service Available	COMM: (910) 394 - 4423 DSN 424 - 4423	Televisel, mosting by sont only
ADC	w/Physical Distancing Practices	EMERGENCY CELL: (910) 273 - 4528 Pope ADC Org Box: AFLOA.Pope.ADC@us.af.mil	Telework, meeting by appt only
		y and a particle day, and	Closed to walk in clients / remote legal assistance available
			Attorney consult is by appointment only
		Our Hours of operation will be:	If you will be needing any type of Power of Attorney , please follow these steps:
		Monday-Thursday: 0900-1200 and 1300-1530 Friday: 0900-1200	Go to: https://aflegalassistance.law.af.mil/ Click on Legal Worksheets
LEGAL	Service Available w/Physical Distancing Practices	Appointments can be requested	 Create what documents you need and once finished it will give you a ticket number E-mail the legal office your ticket number (ticket numbers are case sensitive)
	w/ritysical Distancing Flactices	by using one of the following methods:	
		 E-mail 43amog.ja.legalassistance@us.af.mil https://www.pope.af.mil/Units/Legal-appointment/ 	Beginning 19 May, we will schedule <u>Will executions</u> (pre-drafted remotely) for all clied Tuesdays 0900-1100
			Notarize pre-drafted documents
			Tuesdays and Thursdays 0900-1400.
		MEDICAL	
COVID RESPONSE LINE	Fully Open Fully Open	See Remarks>	Call Tricare Nurse Line @ 1-800-TRICARE, Opt 1 or
	Service Available		Ft Bragg Public Health @ 910-916-3544, Opt 1
BYARS CLINIC	w/Physical Distancing Practices	910-570-3181	No routine appts, priority to readiness, screening, telemedicine
DENTAL EXAMS DENTAL TREATMENT	Service Available	910-570-3003 910-570-3003	Pending guidance, due to high risk of exposure from aerosolized procedures. Continue symptomatic Class 3, and dental emergencies on call. Deployment within 90 d
	w/Physical Distancing Practices Service Available		
FLIGHT & OP MED (ACUTE APPOINTMENTS)	w/Physical Distancing Practices Service Available	910-570-3181	Limited Face to Face Acute Appointments: as needed after backlog of PHAs complete
FLIGHT & OP MED (PHAs)	w/Physical Distancing Practices Service Available	910-570-3181	Limited Face to Face Fly PHAs
MENTAL HEALTH (MH)	w/Physical Distancing Practices Service Available	910-907-6825	WHSC phased re-opening plan 18 May-1 Jun.
PHARMACY		910-907-7427	Patients can call (910) 907-7427 to arrange pickup. Annex is open daily for refills.
	w/Physical Distancing Practices		
	w/Physical Distancing Practices	BLDG 309: 43 AMOG HQ	
BUSINESS OFFICE	w/Physical Distancing Practices		Normal hours in effect for Mon-Fri
BUSINESS OFFICE INSPECTOR GENERAL (COMPLAINTS)	w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available	BLDG 309: 43 AMOG HQ	Normal hours in effect for Mon-Fri On call; Complaint-qualified personnel will be in office three days a week, Resolution act
INSPECTOR GENERAL (COMPLAINTS)	w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available w/Physical Distancing Practices	BLDG 309: 43 AMOG HQ 910-394-1086 910-394-4300	Normal hours in effect for Mon-Fri On call; Complaint-qualified personnel will be in office three days a week, Resolution act predominantly conducted via virtual means, in-person meetings conducted on case-by-case
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INSPECTOR GENERAL (COMPLAINTS) INSPECTOR GENERAL (INSPECTIONS & CUSTOMER SERVICE) PROTOCOL PLANS & PROGRAMS (XP) PUBLIC AFFAIRS	w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available w/Physical Distancing Practices Service Available service Available	BLDG 309: 43 AMOG HQ 910-394-1086 910-394-4300 910-394-1532 910-644-5361 910-394-8785 910-394-2357 FRC + OTHER GROUP STAFF AGENCIE	Normal hours in effect for Mon-Fri On call; Complaint-qualified personnel will be in office three days a week, Resolution act predominantly conducted via virtual means, In-person meetings conducted on case-by-cas Normal hours in effect; work week split to reduce footprint. Telework, meeting by appt only Normal hours in effect for Mon-Thurs; Friday by appointment only Normal hours in effect; work week split to reduce footprint.
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INSPECTOR GENERAL (COMPLAINTS) INSPECTOR GENERAL (INSPECTIONS & CUSTOMER SERVICE) PROTOCOL PLANS & PROGRAMS (XP) PUBLIC AFFAIRS AIRMAN & FAMILY READINESS CENTER (A&FRC) CHAPLAIN COMMUNITY SUPPORT COORDINATOR (CSC) DRUG DEMAND REDUCTION (DDR) EQUAL OPPORTUNITY (EO) SAFETY - FLIGHT SAFETY - GROUND	w/Physical Distancing Practices Service Available w/Physical Distancing Practices	BLDG 309: 43 AMOG HQ 910-394-1086 910-394-1300 910-394-1532 910-644-5361 910-394-8785 910-394-2357 FRC + OTHER GROUP STAFF AGENCIE 910-394-1443 910-689-4917 910-394-1182 910-261-0815 910-394-8380	Normal hours in effect for Mon-Fri On call; Complaint-qualified personnel will be in office three days a week, Resolution act predominantly conducted via virtual means, In-person meetings conducted on case-by-case Normal hours in effect; work week split to reduce footprint. Telework, meeting by appt only Normal hours in effect for Mon-Thurs; Friday by appointment only Normal hours in effect for Mon-Thurs; Friday by appointment only Normal hours in effect work week split to reduce footprint. S Telework / Assistance by Appointment Only Telework meeting by appt only Services cancelled on Ft Bragg, RST on call Primarily Telework (meeting by appt only) alternate workdays to reduce footprint 910-742-8366 (cell number) Alternate work days Reduced Testing Telework, meeting by appt only Office will go to 2 shifts and maintain telework capability Coverage during periods of flying: 0600-1500 1530-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability Coverage during normal duty hours Primarily Telework (meeting by appt only) alternate workdays to reduce footprint 1910-344-8551 (Office number) Virtual team building opportunities available via Teaming proper powents
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INSPECTOR GENERAL (INSPECTIONS & CUSTOMER SERVICE) PROTOCOL PLANS & PROGRAMS (XP) PUBLIC AFFAIRS AIRMAN & FAMILY READINESS CENTER (A&FRC) CHAPLAIN COMMUNITY SUPPORT COORDINATOR (CSC) DRUG DEMAND REDUCTION (DDR) EQUAL OPPORTUNITY (ED) SAFETY - FLIGHT SAFETY - FROUND SEXUAL ASSAULT PREVENTION AND RESPONSE (SAPR) UNITE EVENTS VIOLENCE PREVENTION INTEGRATOR (VPI) AMMO CHEMICAL/BIOLOGICAL/RADIOLOGICAL/NUCLEAR (CERN) TRAINING INSTALLATION DEPLOYMENT READINESS CENTER (IDRC)	w/Physical Distancing Practices Service Available w/Physical Distancing Practices	BLDG 309: 43 AMOG HQ 910-394-1086 910-394-1080 910-394-1532 910-644-5361 910-394-8785 910-394-2357 FRC + OTHER GROUP STAFF AGENCIE 910-394-1443 910-689-4917 910-394-1182 910-394-1182 910-394-8380 910-394-8380 910-394-7272 910-394-0207 910-394-9000 READINESS 910-670-2885 910-695-5683 910-695-5683	Normal hours in effect for Mon-Fri On call; Complaint-qualified personnel will be in office three days a week, Resolution acti predominantly conducted via virtual means, in-person meetings conducted on case-by-case Normal hours in effect, work week split to reduce footprint. Telework, meeting by appt only Normal hours in effect for Mon-Thurs; Friday by appointment only Normal hours in effect; work week split to reduce footprint. S Telework / Assistance by Appointment Only Telework meeting by appt only Services cancelled on R Brage, RST on call Primarily Telework (meeting by appt only) alternate workdays to reduce footprint 910-742-886 (cell number) Alternate work days Reduced Testing Telework, meeting by appt only Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1530-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1530-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1530-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1530-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1530-0030 (or end of flying whichever of first) Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1530-0030 (or end of flying whichever of first) Office will go to 2 shifts and maintain telework capability - Coverage during periods of flying; 0600-1500 1500 1500 1500 1500 1500 1500 15
INSPECTOR GENERAL (COMPLAINTS) INSPECTOR GENERAL (INSPECTIONS & CUSTOMER SERVICE) PROTOCOL PLANS & PROGRAMS (XP) PUBLIC AFFAIRS AIRMAN & FAMILY READINESS CENTER (A&FRC) CHAPLAIN COMMUNITY SUPPORT COORDINATOR (CSC) DRUG DEMAND REDUCTION (DDR) EQUAL OPPORTUNITY (EO) SAFETY - FLIGHT SAFETY - GROUND SEXUAL ASSAULT RESPONSE COORDINATOR (SARC) SEXUAL ASSAULT RESPONSE COORDINATOR (SARC) SEXUAL ASSAULT PREVENTION AND RESPONSE (SAPR) UNITE EVENTS VIOLENCE PREVENTION INTEGRATOR (VPI) AMMO CHEMICAL/BIOLOGICAL/RADIOLOGICAL/NUCLEAR (CBRN) TRAINING INSTALLATION DEPLOYMENT READINESS CENTER (IDRC) INDIVIDUAL EQUIPMENT (IPE) INSTALLATION PERSONNEL READINESS (IPR)	w/Physical Distancing Practices Service Available w/Physical Distancing Practices	BLDG 309: 43 AMOG HQ 910-394-1086 910-394-1080 910-394-1532 910-644-5361 910-394-785 910-394-2357 FRC + OTHER GROUP STAFF AGENCIE 910-394-1443 910-689-4917 910-394-1182 910-394-1182 910-394-185 910-394-207 910-394-207 910-394-9000 READINESS 910-670-2885 910-695-5683 910-695-5683 MISC	Normal hours in effect for Mon-Fri On call; Complaint-qualified personnel will be in office three days a week, Resolution acti predominantly conducted via virtual means, In-person meetings conducted on case-by-case Normal hours in effect, work week split to reduce footprint. Telework, meeting by appt only Normal hours in effect for Mon-Thurs; Friday by appointment only Normal hours in effect for work week split to reduce footprint. S Telework / Assistance by Appointment Only Telework meeting by appt only Services cancelled on Ft Brage, RST on call Primarily Telework (meeting by appt only) alternate workdays to reduce footprint 910-728-858 (cell number) Alternate workdays to reduce footprint 910-728-8586 (cell number) Alternate workdays to reduce footprint 910-728-8586 (cell number) Alternate workdays to reduce footprint 910-728-8586 (cell number) Office will go to 2 shifts and maintain telework capability Coverage during periods of flying: 0600-1500 1330-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability Coverage during periods of flying: 0600-1500 1330-0030 (or end of flying, whichever of first) Office will go to 2 shifts and maintain telework capability Coverage during periods of flying: 0600-1500 1350-0030 (or end of flying, whichever of first) Office will go to 7 or office of the first of
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